



Long Term Care Services

Local Laboratories. Local Focus.

Laboratory services are part of the everyday care you provide for your patients - that's why quality is the foundation of everything that we do at Sonora Quest Laboratories. We understand the importance of timely, accurate results in maintaining your patients' health and monitoring their progress. For reliability and unrivaled phlebotomy and laboratory services, choose your local laboratory - Sonora Quest Laboratories.



- Most major health plan and payor contracts, including Medicare, ALTCS, MediSun, United Healthcare, Blue Cross/Blue Shield, Healthnet, Cigna, Aetna, Humana, Health Choice, Life Wise, and many more
- Routine tests on Long Term Care patients are reported the same day, helping to expedite treatment decisions and ease patient anxiety
- 98% of tests are performed in our laboratories, for faster turnaround time and fewer errors in specimen handling
- Our local laboratories in Phoenix, Tucson, and Flagstaff provide statewide medical and technical expertise to perform a full range of clinical, molecular, and pathology services
- Sonora Quest Laboratories is an active participant and supporter of the local chapters of many community organizations such as the Alzheimer's Association, the American Cancer Society, AHCA, Aging Services of Arizona, and the American Heart Association

**70% of healthcare decisions are based on lab results.
Choose the lab you trust - Sonora Quest Laboratories.**



Turn to Sonora Quest Laboratories and expect more...

Efficiency for your facility and ease for your staff

- Phlebotomy staff that is State certified, properly credentialed, and has extensive geriatric experience
- Same day routine testing with STAT services available for even quicker result turnaround time
- Phlebotomy and laboratory services available 24 hours a day, 7 days a week, 365 days a year - including holidays
- Dedicated Long Term Care Field Service Representatives understand the needs of your facility
- Billing professionals trained specifically to meet Long Term Care billing needs
- Comprehensive test menu lets you use one lab for all of your testing needs

Electronic connectivity solutions keep you at the forefront

- Care360™ Physician Portal, our on-line test order and result system, helps provide for efficient management of your patients' lab results and medications for additional clinical insights
- Care 360™ Physician Portal also allows you to securely store, access, and share patient information with all-around ease
- Our web site, www.sonoraquest.com, offers the latest information, including a searchable test menu, physician interpretive guide, and the ability to view client billing statements online
- Various reporting methods are available to fit your needs including electronic reporting through Care360™ Physician Portal, automatic fax reporting, or hand delivery by courier

Quality and innovative testing help provide better insights for patient care

- Our history of continued quality improvement is clear: 2007 - Arizona Showcase in Excellence Award; 2005 - Arizona Governor's Award for Quality; 2004 - two separate Arizona Showcase in Excellence Awards; 2003 - Arizona Pioneer Award for Quality
- Utilization of Six Sigma methodologies to systematically improve processes throughout our entire organization
- A commitment to leading-edge technology and state of the art facilities provides access to the latest, most innovative, and medically pertinent tests available

For more information, contact your Sonora Quest Laboratories' Field Service Representative, visit our web site at www.sonoraquest.com, or contact us at 602.685.5285 or toll-free at 800.766.6721, ext. 5285.



Sonora Quest
Laboratories



Sonora Quest
Laboratories
of Tucson



Sonora Quest
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of Northern Arizona