

FOR IMMEDIATE RELEASE

Contact:

Susan Alden, Marketing Manager
Enterprise Technology Services
602-426-8600
salden@etechservices.com

Enterprise Technology Services and Sonora Quest Laboratories Complete Innovative Anti-Spyware/Remote Desktop Management Project

Phoenix-based Enterprise Technology Services (ETS) recently completed an innovative technology project for Sonora Quest Laboratories, integrating a remote desktop management system with advanced spyware protection. The resulting solution helps Sonora Quest automatically detect and remove spyware and other malicious cyber-based threats to confidential corporate data, while managing all Sonora Quest computer systems at a central, secure IT site.

“We chose Enterprise Technology Services for its experience in installing and implementing integrated systems in large, corporate environments, said Cindy Fizzard, Manager of IT Operations at Sonora Quest Laboratories. “The new system helps improve our productivity, reduce operating costs and, most importantly, protect our data. We expect to decrease the hours of maintenance required to maintain our systems in the field, since technicians will no longer need to travel to remote sites to make repairs or upgrades.”

“Project implementation went smoothly, and we are pleased with the results,” said Jim Siragusa, President of Enterprise Technology Services. “We have a well established network of engineers and support staff to deliver better technology, support and services to customers over the long term,” This order confirms the ETS commitment to deliver high-value solutions to business customers in the Southwest.”

Sonora Quest Laboratories is an integrated laboratory system servicing over 6,000 clients throughout Arizona; including hospitals, physicians, managed care organizations, and employers. Quality is the foundation of Sonora Quest Laboratories. In 2005, the Arizona Quality Alliance presented Sonora Quest Laboratories with the States highest quality award they offer, the “**2005 Governor’s Award for Quality**”. This award recognizes organizations that have mature and fully-deployed quality systems within their operations; that demonstrate a commitment to continuous improvement and have achieved a sustained significant record of performance. In 2004, Sonora Quest Laboratories received two “**2004 Showcase in Excellence Awards**”, and in 2003, the “**2003 Pioneer Award for Quality**”. Sonora Quest Laboratories utilizes the Six Sigma improvement methodology to systematically improve processes throughout their organization and aligns new projects with key business objectives. For more information, visit www.sonoraquest.com.

Enterprise Technology Services (ETS) provides a full range of enterprise-class technology integration and support services to companies throughout Arizona and Southern California. In business since 1998, ETS is consistently ranked among the top technology firms in Arizona. For more information, visit www.etechservices.com.

* * *