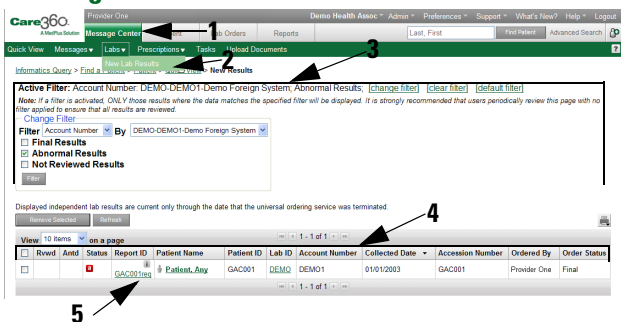


## Care360™ Physician Portal 2009.1 Viewing Lab Results

### Viewing New Lab Results



#### To View New Lab Results

1. Click the *Message Center* tab.

**Tip:** Review the *New Results* section of the *Quick View* page to see if you have any new results waiting.

2. From the *Labs* menu, click *New Lab Results*.

The *New Lab Results* page appears, displaying a list of the new results that you have received. If you have specified default filter options, only new results matching these filter settings display.

**Note:** If you would like to view all of the results, or modify the filter settings, you can override the default filters from the *New Lab Results* page as described in step 3.

3. At *Active Filter*, modify or select filter settings by doing one of the following:

- Click *change filter* to modify any filtering currently applied, or to select filtering options, and then do one or more of the following:
  - Click and select *Account Number* or *Ordering Provider* to see only results for a specific lab or provider.
  - At *By*, click and select a specific lab account or ordering provider.
  - Click the *Final Results*, *Abnormal Results*, or *Not Reviewed Results* check boxes to view only results with the specified status(es).
  - To apply the filter settings to the *New Lab Results* list, click the *Filter* button.

**Note:** If you select multiple filtering options, only results matching ALL of the filtering options display. For example, if you filter by *Ordering Provider* and *Final Results*, then only final results for the specified ordering provider will display in the *New Lab Results* list.


- Click *clear filter* to remove any filtering currently applied, such as the default filter settings.


**Note:** To ensure that all results are reviewed, it is recommended that you periodically review the *New Lab Results* page with no filter applied.

- Click *default filter* to reapply the default filter settings.

**Note:** Any changes made to the filter settings from the *New Lab Results* page are temporary. If you navigate off the *New Lab Results* page or log out, the current filtering no longer applies. In addition, the next time you view the *New Lab Results* list, any default results settings you have specified are automatically reapplied. For information about defining default settings for the new results, refer to “Setting User Preferences” in the *Physician Portal User Manual* or online help.

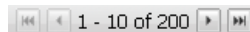
4. Re-sort the list as needed by clicking the desired column heading; clicking the column heading a second time reverses the sort.
5. From the list of results, click the *Report ID* of the result you want to view.

The content of the result appears below the *New Lab Results* list. If available, click the enhanced report icon (  ) to view additional information about the selected result. Enhanced reports are those that contain more than simple lists of data, such as an Anatomic Pathology (AP) report which contains photomicrographs of tissue or blood samples, and a pathologist's report of the diagnosis.

**Note:** To view a list of all tests (or panels) that were ordered for a particular requisition, position your mouse over the information icon (  ) next to the desired *Requisition ID*.

#### Tips:

- To view the patient *Summary* of a patient associated with a new result, click the *Patient Name* in the *New Lab Results* list.
- If there are additional results in the list that are not currently displayed, click the navigation links (page numbers or arrows) at the top and bottom of the list to navigate between pages.



### Viewing All Results for a Patient

**One Patient** Hide Summary PHR: Add/Edit

Address: 222 N. Any St, Winamac, IN 44444 Phone: 555-555-5555 DOB: 02/05/1925 Age: 84y Gender: F PID: DEM12345678 Edit/View Demographics

Primary HTM	Active
Problems 2	Active
Rose has a problem	Active

**Allergies** Add Allergies View All

amoxapine	
gold containing compounds	
Lipitor	
penicillins	
Pepto-Bismol	
Prozac	

**Active Medications** Write a Prescription View All

Adipost	165 mg	2
warfarin	1 mg	2
Betagan	0.25%	11
Zocor	20 mg	11
enalapril	20 mg	11
aspirin (2)	81 mg	11

**Recent Requisitions** Write a Lab Order View All

newslatter.pdf	03/11/2009	See Report
Loadtesting_sampledoc.doc	02/16/2009	See Report
testdocfile	02/16/2009	See Report
testdocname	02/13/2009	See Report

**Notes in Progress**

03/11/2009 04:27 PM - Reason for Visit: I was not feeling well.  
 03/02/2009 04:29 PM - Diagnosis: xyz, abc, lmnop, test  
 02/13/2009 10:00 AM - Subjective: this is a test to view and print HTML codes this is another test to ...

02/06/2009 01:23 PM - Subjective: test  
 02/06/2009 01:17 PM - Subjective: scsc  
 02/06/2009 09:59 AM - Subjective: subjective Entap.  
 02/06/2009 09:57 AM - Reason for Visit: reason new reason  
 01/14/2009 07:04 AM - Updated all of these for the 55 character test.  
 12/16/2008 09:52 AM - Updated all of these for the 55 character test.  
 12/15/2008 09:47 AM - Updated all of these for the 55 character test.  
 12/15/2008 09:38 AM - Updated all of these for the 55 character test.  
 12/10/2008 03:56 PM - Updated all of these for the 55 character test.  
 12/09/2008 04:19 PM - Updated all of these for the 55 character test.  
 12/08/2008 11:25 AM - Updated all of these for the 55 character test.

**Most Recent Activity**

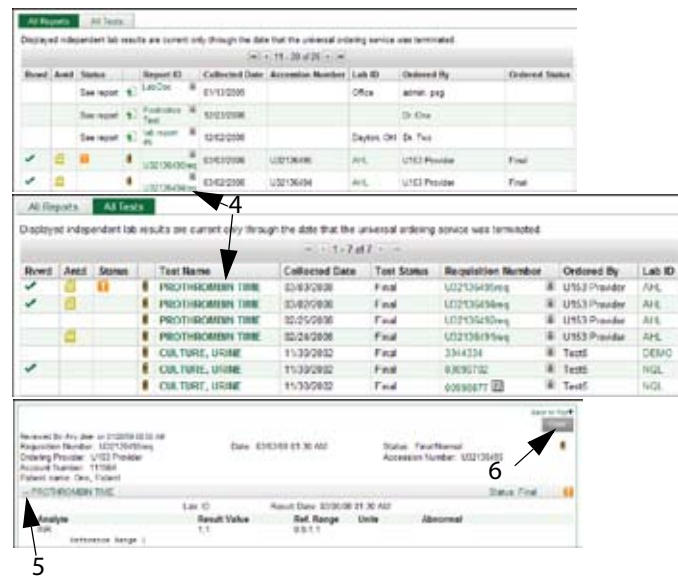
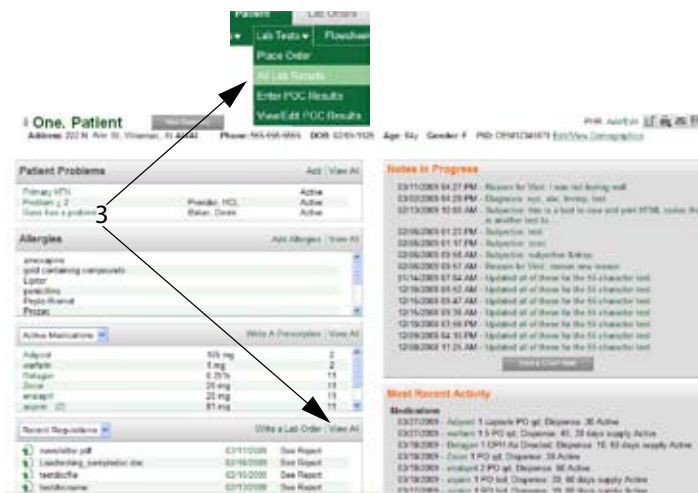
**Medications**

03/27/2009 - Adipost 1 capsule PO qd. Dispense: 30 Active  
 03/27/2009 - warfarin 1.5 PO qd. Dispense: 45; 30 days supply Active  
 03/18/2009 - Betagan 1 OPH As Directed. Dispense: 10; 60 days supply Active  
 03/18/2009 - Zocor 1 PO qd. Dispense: 30 Active  
 03/18/2009 - enalapril 2 PO qd. Dispense: 60 Active  
 03/18/2009 - aspirin 1 PO bid. Dispense: 30; 60 days supply Active  
 01/17/2009 - aspirin 1 PR bid. Dispense: 30; 60 days supply Active

#### To View All Lab Results for a Patient

1. Access a patient chart.
2. Locate the *Recent Tests/Recent Requisitions* section of the patient *Summary*, and do one or more of the following to review the patient's recent test results:

**Note:** The *Recent Tests* list appears by default when you access the patient *Summary*. If you prefer to directly access the *Recent Requisitions* list instead, you can specify that option by modifying your user preferences. For instructions, refer to “Set General User Preferences” in the *Physician Portal User Manual* or online help.



### To View All Lab Results for a Patient, continued

- **View result details.** To view detailed results for a test in the *Recent Tests* list, click the test (or panel) name. Results for the selected test(s) appear below the patient information.

**Note:** Tests that contain one or more abnormal results are designated with the abnormal icon ( **a** ). Tests that contain results with an unknown status (normal or abnormal is not specified) are designated with the *See Report* message.


- **View requisitions.** To view tests grouped by requisition, from the *Recent Tests/Recent Requisitions* section, click and select *Recent Requisitions*.


To view detailed results for all tests included in a requisition, click the requisition date.


- To view a list of ALL lab reports and test results received for the patient, do one of the following:

- Click *All Lab Results* from the *Lab Tests* menu.
- Click *View All* from the *Recent Tests* (or *Recent Requisitions*) section.

The *All Reports* list appears in the content pane. To view a list of results by test (rather than requisition), click the *All Tests* tab.

**Note:** Uploaded lab reports in the *All Reports* list are identified by the upload icon (  )


**Tip:** To view a list of all tests (or panels) that were ordered for a particular requisition, position your mouse over the information icon (  ) next to the desired *Requisition Number*.

**Note:** If an enhanced report is available for a result, the enhanced report icon (  ) displays with the requisition number. Enhanced reports are those that contain more than simple lists of data, such as an Anatomic Pathology (AP) report which contains photomicrographs of tissue or blood samples, and a pathologist's report of the diagnosis.



- Do one of the following:

- To view detailed results for a requisition (from the *All Reports* tab), click the *Report ID*.
- To view detailed results for a test or panel (from the *All Tests* tab), click the *Test Name*.

Results for all tests included in the requisition appear below the requisitions list.

**Note:** If available, click the enhanced report icon (  ) to view additional information about the selected result.

- While viewing result details (in the right-hand content pane), do one of the following to collapse or expand the information displayed:

- Click  to expand (show) the corresponding section.
- Click  to collapse (hide) the corresponding section.

- To close the selected results, click *Close* within the results.

**For assistance, contact the Help Desk at 602.685.5465, or toll-free at 800.766.6721, ext. 5465.**