



Sonora Quest  
Laboratories™

A Subsidiary of Laboratory Sciences of Arizona

## **2021 Laboratory & Testing Updates**

(January 2021 to date)

If you would like to receive Client Grams via email, please contact your Account Manager or email us at [ClientGram@SonoraQuest.com](mailto:ClientGram@SonoraQuest.com).

You may also visit [sonoraquest.com/test-directory](https://sonoraquest.com/test-directory) to use our Searchable Test Directory for the most accurate information.

### UPDATE: Temporary Patient Service Center Closures and Appointment Only Conversions

Sonora Quest Laboratories is committed to ensuring the safety of our guests and communities along with our valued team members. As we manage through this pandemic, we have made a difficult decision to continue the **temporary** closures of the following Patient Service Centers until Monday, February 1, 2021.

City	Address
Glendale	3800 W. Happy Valley Rd. (Inside Safeway), Glendale, AZ 85310
Phoenix	4524 N. Maryvale Pkwy., Suite 120, Phoenix, AZ 85031
Phoenix	550 E. Bell Rd. (Inside Safeway), Phoenix, AZ 85022

Additionally, we have made the decision to **temporarily** close the following Patient Service Center beginning Monday, January 11, which will remain closed until further notice. Patients with appointments at this location will be contacted and rescheduled at alternative locations.

City	Address
Scottsdale	7281 E. Earll Drive, Suite #2, Scottsdale, AZ 85851

The following Patient Service Centers have been **temporarily** converted to appointment only as of Thursday, December 31, and will remain so until further notice.

City	Address
Goodyear	9890 S. Estrella Pkwy., Goodyear, AZ 85338
Fountain Hills	13620 N. Saguaro Blvd., #150, Fountain Hills, AZ 85268 (appointment only after 1 p.m.)
Peoria	7757 W. Deer Valley Rd. Suite 265, Peoria, AZ 85382
Sun City	10503 W. Thunderbird Blvd. Suite 105, Sun City, AZ 85351
Surprise	15331 W. Bell Rd., Suite 110, Surprise, AZ 85374

Patients can visit [SonoraQuest.com](http://SonoraQuest.com) for a complete listing of our Patient Service Centers and to schedule appointments.

## UPDATE: Sonora Quest Patient Service Center Carside COVID-19 Collections

Please see the updated locations below that are providing carside collection for symptomatic/recently exposed patients. Carside testing is available **by appointment only**. Patients are encouraged to visit [SonoraQuest.com/OrderCovid](https://www.SonoraQuest.com/OrderCovid) for up-to-date locations offering carside collection.

City	Address	Hours
Bullhead City	3003 Hwy 95., Suite H81 Bullhead City, AZ 86442	8 a.m. – 3:30 p.m.
Casa Grande	1860 E. Salk Dr., Suite A1 Casa Grande, AZ 85122	11 a.m. – 3:30 p.m.
Flagstaff	1100 N. San Francisco St., Suite C Flagstaff, AZ 86001	11 a.m. – 3:30 p.m.
<b>Appointments Available by Jan 11:</b> Fountain Hills	13620 N. Saguaro Blvd., Suite 150 Fountain Hills, AZ 85268	1:30 p.m. – 3:30 p.m.
Glendale	6320 W. Union Hills Dr., Suite 160 Glendale, AZ 85308	Noon – 3:30 p.m.
Glendale	9980 W Glendale Ave., Suite 120 Glendale, AZ 85307	11 a.m. – 3 p.m.
Kingman	2505 Hualapai Mountain Rd., Suite A Kingman, AZ 86401	1 p.m. – 4 p.m.
Maricopa	21300 N. John Wayne Pkwy., Suite 106 Maricopa, AZ 85139	1 p.m. – 3:30 p.m.
Mesa	6344 E. Broadway Rd., Suite 118 Mesa, AZ 85206	Noon – 5 p.m.
Phoenix	2640 W. Baseline Rd., Suite 115 Phoenix, AZ 85041	Noon – 3:30 p.m.
Show Low	2450 Show Low Lake Rd., Suite 3B Show Low, AZ 85901	8 a.m. – 3:45 p.m.
Sierra Vista	1150 S. Highway 92, Suite E Sierra Vista, AZ 85635	1 p.m. – 3:30 p.m.
Sun Lakes	10450 E. Riggs Rd., Suite 109 Chandler, AZ 85248	11:30 a.m. – 2:30 p.m.
Surprise	13856 W. Waddell Rd., Suite 107 Surprise, AZ 85379	Noon – 3:30 p.m.
Tempe	1275 W. Washington St., Suite 109 Tempe, AZ 85281	1 p.m. – 3:30 p.m.
Tucson	630 N. Alvernon Way, Suite 200 Tucson, AZ 85711	1 p.m. – 3:30 p.m.

**ANNOUNCEMENT: Sonora Quest Laboratories COVID-19 Webinar**

Beginning Friday, January 8, we invite you to join Dr. Brian Koeneman, scientific medical director, molecular diagnostics, and Dr. Brian Mochon, system scientific medical director – infectious diseases division and clinical research program, as they navigate the pros and cons of the different types of COVID-19 testing in the market and their recommended approaches.

View the 17-minute recorded webinar now or at a time that is convenient for you by visiting [SonoraQuest.com/COVIDWebinar](https://SonoraQuest.com/COVIDWebinar).

**ANNOUNCEMENT: eSwab - White-Cap Routine Culture Swabs Backorder**

Due to manufacturer backorder, supply item #25784 - eSwab – White-cap Routine Culture Swab will be temporarily replaced with supply item #25785 - eSwab – Blue-cap Mini-Tip Culture Swab. Blue-cap eSwabs can be used as substitute collection devices for testing in which white-cap eSwabs are typically submitted.

We anticipate this to be a temporary substitution until white-cap eSwabs become available.

Supply orders can be made through our Provider Portal at SonoraQuest.com, our Quantum™ system, or by faxing a client supply requisition to our warehouse. For updated client supply requisitions, please call 602.685.5141.

For questions regarding supplies please contact our warehouse at the following numbers:

<b>Phoenix:</b>	Phone (602) 685.5264; Fax (602) 685.5402 Toll-free (800) 766.6721, ext. 5264
<b>Tucson:</b>	Phone (520) 784.8004; Fax (520) 296.5607 Toll-free (800) 266.8101

## **IMPORTANT COVID-19 TESTING REMINDERS: SARS-CoV-2 RNA (COVID-19), Qualitative, NAAT – Test 907080**

### **SONORA QUEST LABORATORIES COVID-19 WEBINAR**

Beginning Friday, January 8, we invite you to join Dr. Brian Koeneman, scientific medical director, molecular diagnostics, and Dr. Brian Mochon, system scientific medical director – infectious diseases division and clinical research program, as they navigate the pros and cons of the different types of COVID-19 testing in the market and their recommended approaches.

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### **OVERVIEW OF SERVICES**

Sonora Quest currently offers gold standard molecular testing for diagnosing COVID-19 on nasopharyngeal, nasal, and oropharyngeal samples. Currently, >80% of tests are being reported within 1 day of sample collection and >95% are being reported within 2 days. Up to date turnaround time information is always available at [SonoraQuest.com](https://www.SonoraQuest.com).

### **SUPPLIES**

To request specimen transport media and swab supplies for SARS-CoV-2 RNA (COVID-19), Qualitative, NAAT (test code 907080), please order from the COVID-19 supplies listed below:

- COVID-19 Media with Nasopharyngeal Swab - **SQL Supply #44921**
- COVID-19 Media with Anterior Nares (Nasal) / Oropharyngeal Swab - **SQL Supply #44947**

Specimen collection guidelines and a complete list of acceptable collection devices are available at <https://www.sonoraquest.com/covid-19-information-for-healthcare-providers/>. Please note that comparable supply items may be substituted as needed.

Order supplies through our [SonoraQuest.com](https://www.SonoraQuest.com) Provider Portal, Quantum, or by faxing a Client Supply Request Form to 602.685.5402 in Phoenix (central and northern AZ), or 520.296.5607 in Tucson (southern AZ).

### **SAMPLE SUBMISSION**

- To ensure timely processing of samples for testing:
  - The source **MUST** be written on the specimen container and included on the order.
  - Collection date and time **MUST** be included on the order. Accuracy of this information will be vital for reimbursement beginning January 1, 2021.
  - All patient demographics **MUST** be included on the order to ensure patients are able to access their results in the [SonoraQuest.com](https://www.SonoraQuest.com) Patient Results Portal.
  - If you do not have regularly scheduled SQL courier pick-ups, or if samples are collected on weekends or holidays, please contact our Logistics Department at 602.685.5052 or 520.886.8101 as soon as possible after sample collection.
- Orders for COVID-19 diagnostic testing **MUST** be submitted on a separate requisition and packaged separate from other tests.

## **SAMPLE COLLECTION**

- Sonora Quest's in-office phlebotomists do not currently collect respiratory specimens, including those from patients suspected of having COVID-19.
- Select Sonora Quest Patient Service Centers now offer carside collection for active infection testing and we are working to make this service available at additional locations. Please see Client Gram vol. 1 sent on Thursday, January 7.
- We have partnered with select Walmart locations in Phoenix, Tucson, and Yuma for drive-thru observed collections. Note that you MUST submit an electronic order for testing to Sonora Quest for this sample collection option.
- Patients can schedule Sonora Quest Patient Service Center carside and Walmart drive-thru appointments at <https://www.sonoraquest.com/appointments/>.

## **PATIENT RESULTS PORTAL**

In order to ensure patients get their COVID-19 test results as soon as they are available, we encourage you to let your patients know they can access their results through our Patient Results Portal by visiting <https://www.sonoraquest.com/results>. Registered patients can sign up for email and text notifications for new results.

## **BILLING**

To enable Sonora Quest Laboratories to bill uninsured patient COVID-19 claims to the Department of Health and Human Services (HHS) Uninsured COVID-19 program administrator, Optum, we must receive either the Social Security, driver's license or state ID number on their COVID-19 order requisitions for all uninsured patients. If a patient does not wish to share this information, please indicate the patient's refusal to provide this information on the order form.

### **Things to know:**

- Payor code 3588 "Uninsured – COVID-19" has been added to Quatum for these patients.
- The Department of Health and Human Services (HHS) Uninsured COVID-19 program administrator, Optum, is requiring that Sonora Quest Laboratories collect this information.
- Sonora Quest Laboratories secures all patient information in accordance with regulatory requirements (e.g., HIPAA) and industry best practice.
- Patient Social Security, driver's license or state ID number will be transmitted only to HHS's COVID-19 Uninsured Program claims administrator, Optum, and solely for the purpose of billing uninsured laboratory claims.
- Sonora Quest Laboratories will seek reimbursement for uninsured laboratory claims from HHS by billing their plan administrator, Optum. If for any reason HHS does not pay as anticipated, Sonora Quest will not pursue the collection of any unpaid COVID-19 claim balances from patients.

Please visit <https://www.sonoraquest.com/latest-covid-19-news/> for updates and additional resources and information.

### ANNOUNCEMENT: Temporary Patient Service Center Closure

Sonora Quest Laboratories is committed to ensuring the safety of our guests and communities along with our valued team members. As we manage through this pandemic, we have made a difficult decision to **temporarily** close the following Patient Service Center until Monday, January 18, 2021.

City	Address
Sedona	2300 W. Highway 89A. (Inside Safeway), Sedona, AZ 86336

### ASSAY CHANGES:

Test 102405	Old Name: Cryoglobulin Evaluation New Name: Cryoglobulin Screen
Effective:	1/18/2021

Test 1021	Albumin
Effective:	1/19/2021
Reference Range:	0-14 Days: 3.4-4.7 g/dL 15-364 Days: 3.0-5.3 g/dL ≥1 Years: 3.8-5.1 g/dL

Test 1024	Chloride
Effective:	1/25/2021
Reference Range:	0-364 Days: 98-110 mmol/L 1-59 Years: 98-108 mmol/L ≥60 Years: 95-109 mmol/L

Test 2041	Lipase
Effective:	1/26/2021
Reference Range:	0-30 Days: 6-55 U/L 31-364 Days: ≤29 U/L 1-17 Years: ≤32 U/L ≥18 Years: 13-60 U/L

Test 1020	Protein, Total
Effective:	1/18/2021
Reference Range:	0-14 Days: 5.5-8.3 g/dL 15-364 Days: 4.6-7.2 g/dL 1-3 Years: 5.9-7.7 g/dL 4-49 Years: 6.3-8.0 g/dL ≥50 Years: 6.0-7.7 g/dL

<b>Test 1022</b>	<b>Urea Nitrogen (BUN)</b>		
<b>Effective:</b>	1/25/2021		
<b>Reference Range:</b>	<b>Male:</b>	<b>Female:</b>	
	0-14 Days: 3-24	3-24 mg/dL	
	15-364 Days: 3-18	3-18 mg/dL	
	1-49 Years: 7-21	6-19 mg/dL	
	50-69 Years: 7-28	7-28 mg/dL	
	≥70 Years: 8-36	8-36 mg/dL	

<b>Test 1025</b>	<b>Carbon Dioxide (CO2)</b>		
<b>Effective:</b>	1/26/2021		
<b>Reference Range:</b>	0-364 Days: 13-29 mmol/L		
	≥1 Years: 20-31 mmol/L		

<b>Test 1026</b>	<b>Sodium</b>		
<b>Effective:</b>	1/19/2021		
<b>Reference Range:</b>	135-145 mmol/L		

<b>Test 1019</b>	<b>Bilirubin, Total</b>		
<b>Effective:</b>	1/18/2021		
<b>Reference Range:</b>	31-364 Days: ≤0.6 mg/dL		
	1-3 Years: ≤0.6 mg/dL		
	4-12 Years: ≤1.0 mg/dL		
	≥13 Years: ≤1.3 mg/dL		
<b>Comment:</b>	For testing on ages 0-30 days, please use test code 701487 – Bilirubin, Neonatal.		

<b>Test 701487</b>	<b>Bilirubin, Neonatal</b>		
<b>Effective:</b>	1/18/2021		
<b>Reference Range:</b>	0-14 Days: ≤14.6 mg/dL		
	15-30 Days: ≤0.6 mg/dL		



## ANNOUNCEMENT: CPT Coding Effective January 1, 2021

The American Medical Association (AMA) has made Current Procedural Terminology (CPT) code changes to the 2021 edition of the CPT coding manual. In addition, the CMS has also made changes to Healthcare Common Procedure Coding System (HCPCS) codes.

Sonora Quest Laboratories has implemented these changes effective January 1, 2021. The changes for 2021 affect the way we bill some of our tests. Please note these changes will not impact our service offerings or how you order them, but simply how we will bill third party payers.

The summary below outlines the 2021 CPT code changes that affect Sonora Quest Laboratories published test offerings. These tests may also be included in panels or profiles.

Test Code	Test Name	2020 CPT*	2021 CPT*
15039	Estradiol, Free	82670 (x2)	82681, 82670
10330	Felbamate	80299	80167
9058	Flecainide	80299	80181
904701	JAK2, Exon 12 Mutation Analysis	81403	81279
906964	JAK V617F Cascading to CALR, JAK2 EXON 12, MPL and CSF3R	81479, 81403 (x2), 81219, 81270	81479, 81339, 81279, 81219, 81270
2250	Methotrexate Level	80299	80204
904702	MPL Mutation Analysis	81403	81339

## ASSAY CHANGES:

<b>Test 906366</b>	<b>BRCAvantage (™) Ashkenazi Jewish Screen</b>
<b>Effective:</b>	1/25/2021
<b>Specimen:</b>	5 mL room temperature whole blood in a lavender-top (EDTA) tube (2 mL min).
<b>Method:</b>	DNA Bait Capture; Long Range Polymerase Chain Reaction; Next Generation Sequencing
<b>Setup:</b>	Days: Tuesday, Thursday, and Saturday
<b>Reports:</b>	15-22 days from completed prior authorization

**Note:** It may be 24-48 hours after the published effective date before testing information is available on our online Test Directory or in Quantum™.

Client Grams include updated and supplemental laboratory information. Please access our online Test Directory at [www.SonoraQuest.com](http://www.SonoraQuest.com) for the most current information.

\*The CPT codes provided are based on AMA guidelines and are for informational purposes only. CPT coding is the sole responsibility of the billing party. Please direct any questions regarding coding to the payor being billed.

<b>Test 906474</b>	<b>BRCAvantage™ Ashkenazi Jewish Screen w Rflx Comprehensive</b>	
<b>Effective:</b>	1/25/2021	
<b>Specimen:</b>	5 mL room temperature whole blood in a lavender-top (EDTA) tube (2 mL min).	
<b>Method:</b>	DNA Bait Capture; Long Range Polymerase Chain Reaction; Next Generation Sequencing	
<b>Setup:</b>	Days: Tuesday, Thursday, and Saturday	
<b>Reports:</b>	15-22 days from completed prior authorization	
<b>Interface Mapping:</b>	<b>Result Code</b> 10906474	<b>Result Code</b> Result
	<b>Possible reflexes:</b>	
	<b>Result Code</b>	<b>Result Code</b>
	19063691	Gene
	29063691	Variant
	39063691	Classification
	27906541	Gene 2
	28906541	Variant 2
	29906541	Classification 2
	19036393	Gene 3
	29036393	Variant 3
	39036393	Classification 3
	19063694	Gene 4
	29063694	Variant 4
	39063694	Classification 4
	19063695	Gene 5
	29063695	Variant 5
	39063695	Classification 5
	70906474	VUS(s)
	71906474	Gene List
	19063697	Clinical Interpretation
	29063697	Variant Information
	39906541	Reviewer
	29063698	Resources
	39063698	Methods and Limitations
	42906541	Additional Information
	72906474	AJ Screen
	73906474	Reflex Performed

<b>Test 906367</b>	<b>BRCA 1 and BRCA 2 Deletion and Duplication</b>	
<b>Effective:</b>	1/25/2021	
<b>Specimen:</b>	5 mL room temperature whole blood in a lavender-top (EDTA) tube (2 mL min).	
<b>Method:</b>	DNA Bait Capture; Long Range Polymerase Chain Reaction; Next Generation Sequencing	
<b>Setup:</b>	Days: Tuesday, Thursday, and Saturday	
<b>Reports:</b>	15-22 days from completed prior authorization	

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<b>Test 906369</b>	<b>BRCA Panel (BRCA1, BRCA2)</b>		
<b>Effective:</b>	1/25/2021		
<b>Specimen:</b>	5 mL room temperature whole blood in a lavender-top (EDTA) tube (2 mL min).		
<b>Method:</b>	DNA Bait Capture; Long Range Polymerase Chain Reaction; Next Generation Sequencing		
<b>Setup:</b>	Days: Tuesday, Thursday, and Saturday		
<b>Reports:</b>	15-22 days from completed prior authorization		
<b>Interface Mapping:</b>	<b>Result Code</b>	<b>Result Name</b>	
	10906369	Result	
	19063691	Gene	
	29063691	Variant	
	39063691	Classification	
	19063692	Gene 2	
	29063692	Variant 2	
	39063692	Classification 2	
	19036393	Gene 3	
	29036393	Variant 3	
	39036393	Classification 3	
	19063694	Gene 4	
	29063694	Variant 4	
	39063694	Classification 4	
	19063695	Gene 5	
	29063695	Variant 5	
	39063695	Classification 5	
	19063696	VUS(s)	
	29063696	Gene List	
	19063697	Clinical Interpretation	
	29063697	Variant Information	
	19063698	Reviewer	
	29063698	Resources	
	39063698	Methods and Limitations	
	24906369	Additional Information	
	<b>Ask at order entry question</b>		
	<b>Result Code</b>	<b>Result Name</b>	<b>Response Options</b>
	11906369	Known Family BRCA Mutation:	Free Text
	12906369	Spec. Familial Mutation:	Free Text
	13906369	Spec. Familial Del/Dup:	Free Text
	99811887	Pre-Auth?	Free Text
	99911887	Pre-Authorization Code	Free Text

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<b>Test 906541</b>	<b>Lynch Syndrome Panel</b>	
<b>Effective:</b>	1/25/2021	
<b>Specimen:</b>	5 mL room temperature whole blood in a lavender-top (EDTA) tube (2 mL min).	
<b>Method:</b>	DNA Bait Capture; Long Range Polymerase Chain Reaction; Next Generation Sequencing	
<b>Setup:</b>	Days: Tuesday, Thursday, and Saturday	
<b>Reports:</b>	15-22 days from completed prior authorization	
<b>Interface Mapping:</b>	<b>Result Code</b> 50906541	<b>Result Code</b> Lynch Syndrome Panel
	<b>Possible reflexes:</b>	
	<b>Result Code</b>	<b>Result Code</b>
	22906541	Gene 1
	23906541	Variant 1
	24906541	Classification 1
	27906541	Gene 2
	28906541	Variant 2
	29906541	Classification 2
	32906541	Gene 3
	33906541	Variant 3
	34906541	Classification 3
	19063694	Gene 4
	29063694	Variant 4
	39063694	Classification 4
	19063695	Gene 5
	29063695	Variant 5
	39063695	Classification 5
	70906474	VUS(s)
	71906474	Gene List
	19063697	Clinical Interpretation
	29063697	Variant Information
	39906541	Reviewer
	29063698	Resources
	39063698	Methods and Limitations
	42906541	Additional Information

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**ANNOUNCEMENT: Scheduled Application Server Maintenance**

On Sunday, January 24, 2021, Sonora Quest Laboratories will be performing application server maintenance. As a result, all computer systems will be unavailable beginning at 6:00 p.m. until approximately 11:00 p.m.

During this period, our Client Services Representatives will not have access to computerized information or patient results. All reporting will resume by normal processes once our systems are operational. Quantum users will have uninterrupted access to patient results that were completed prior to 6:00 p.m. Sunday. Quantum will be updated with results completed during the downtime once the server maintenance is completed.

STAT courier services and STAT testing will remain available during this time and will be reported manually by phone via our established down-time processes.

During the downtime, please contact us as follows:

- Client Services: 602.685.5050
- Logistics (for pick-ups including Mobile Diagnostic Services STAT phlebotomy requests): 602.685.5052

**ANNOUNCEMENT: Testing Delays - Drug Screens of Abuse Meconium (DSAM)**

The published turnaround time for test 907180 – Drug Screens of Abuse Meconium (DSAM) is 1-2 days. Due to instrumentation issues at the performing lab, Banner University Medical Center Phoenix (BUMCP), testing will be sent out to ARUP until further notice. This will add an additional 2 days to testing turnaround time. Additionally, if your facility receives electronic reporting, reports from ARUP will be transmitted as a hard copy report.

An update will be sent once the testing resumes at BUMCP.

**UPDATE: Drug Screens of Abuse Meconium (DSAM) Testing Has Resumed**

In Client Gram volume 7, it was announced that due to instrumentation issues at the performing lab, Banner University Medical Center Phoenix, test 907180 – Drug Screens of Abuse Meconium (DSAM) would be temporarily sent out to ARUP for testing and that clients would see slight delays in reporting. The instrumentation issues have been resolved and testing has resumed at the performing lab.