

To ensure testing is billed correctly, please provide the following information on the test requisition:

Patient Name, Address, Sex, DOB, ICD-10 Codes, Ordering Phys. & NPI, Policy ID #, Policy Group #, Claims Address, Insured & Relationship

Important Note: Governor Ducey's Executive order requires all insurance plans to provide COVID-19 testing, regardless of whether the testing is performed by an out-of-network or out-of-plan laboratory/provider. This is to eliminate any barriers that may impact a member's access to testing. Our Billing Department will submit COVID-19 claims to all third party insurance payors.

Health Plans & Government Plans	Exclusive
Accountable Health Plans, Inc.	
Aetna Healthcare - All Products - Preferred Provider (Exclusive Provider for Banner Aetna)	
ambetter (from Arizona Complete Health)	✓
Arizona Care Network (ACN) - Connected Care - Preferred Provider	
Arizona Foundation for Medical Care (Maricopa Foundation)	
Arizona Medical Network/Rural Arizona (AMN-RAN)(HMA,Inc.)	
Banner Health Plans (Includes Banner Aetna)	✓
Banner Health Network - All Products	✓
Beech Street - Preferred Provider	
BC/BS of Arizona - All Products - Preferred Provider	
BC/BS of Arizona - Acclaim/Blue Alliance/Neighborhood Network	✓
Bright Health IFP Exchange Plan - Preferred Provider	
Cigna Healthcare of AZ - All Products	
Coventry/Community Care Network (CCN)/First Health	
First Health Lab Program/Mail Handlers/National Association of Letter Carriers	✓
Fortified Provider Network, Inc.	
GEHA (Government Employees Health Association) - Preferred Provider	
GHI (Group Health Insurance)	
Great West Healthcare (formerly One Health) - Preferred Provider	
Health Management Network (HMN) (PNOA) (RAN)	
HPN (Health Plan of Nevada)	
Humana/Choice Care Network - All Products - Preferred Provider	
LabCard/LabCard Select/Lab One	
Medical Mutual of Ohio	
Medicare - Part B	
Mediversal (Nevada)	
Multiplan/Admar Med Network	
Mutual of Omaha	
New Mexico Health Connections (NMHC)	
Oscar	✓
PCAP (Pima County Access Program) (HealthCare Connect)	
PCIP (Pre-Existing Condition Insurance Plan)	
PHCS (Private Health Care Systems) - Preferred Provider	
Shasta Jeld-Wen/Secor	
Sierra Health & Life Insurance (Nevada)	
Tricare-HNFS Military Services - Preferred Provider	
TriWest VA CCN (Community Care Network)	
TriWest VA PCC (Veteran's Patient Centered Community Care)	
Unicare	
UMR (United Medical Resources) - except Maricopa Integrated Health System	
UnitedHealthcare - Contracted with Laboratory Sciences of Arizona and serviced by its subsidiary Sonora Quest Laboratories - Preferred Provider	
UnitedHealthcare Designated Diagnostic Provider (DDP)	
Universal Health Network (Nevada)	
USA Health Net (USA Managed Care Organization)	
Workers Compensation - All Plans	

AHCCCS Plans	Exclusive
<i>Contracted for all Dual Eligible Medicare plans offered by the contracted AHCCCS plans below</i>	
Arizona Complete Health - Complete Care Plan (formerly Health Net/Cenpatico Integrated Care) - Preferred Provider	
Arizona Dept. of Economic Security Disability (DES/DD)	
Banner University Family Care (University of Arizona Health Plans [UAHP])	✓
CMDP/ Foster Children	
IHS - Indian Health AHCCCS (American Indian Health Plan)	
Mercy Care Complete Care - All Products - ONLY Contracted Laboratory	✓
Mercy Care RBHA - ONLY Contracted Laboratory	✓
Molina Complete Care (formerly Magellan)	
Refugee Medical Assistance Plan (RMAP)	
Wellcare Health Plan (Care1st / One Care) - All Products	✓

Medicare Replacement Plans	Exclusive
Allwell (from Arizona Complete Health)	✓
Amerigroup Health Plan Medicare Replacement (CareMore)	✓
Arizona Priority Care (AZPC)	✓
Banner (BHN) / BC/BS of AZ Blue Advantage (ICP Network)	✓
BC/BS of AZ Blue Advantage	✓
Bridgeway	✓
Bright Health (ACN) - Connected Care - Preferred Provider	
Cigna HealthSpring/Medicare Advantage	
Clover	
Devoted	✓
Group Health Co-Op	
OptumCare Network of Nevada	
Oscar	✓
Pyramid Life - Today's Options	
Sterling Options	
Tenet Choices	
U Care	
UnitedHealthcare Medicare Plans - Medicare Complete/Advantage (Including AARP) - Preferred Provider	
WellCare Medicare Advantage	✓

Non-Contracted / Out-of-Network Plans:
Kaiser Permanente
P3 Health Partners - BC/BS AZ Advantage (Pima/Santa Cruz Counties)
Steward Health Choice Arizona - All Products
UMR Maricopa Integrated Health Systems (MIHS)
UnitedHealthcare Community Plan; Long Term Care ALTCS/ Medicaid (Dual Complete)

*Indicates changes or additions from prior printing | FES (Federal Emergency Services) is not a laboratory coverage plan and must be client or patient responsibility.
 1. Please note: This list contains Sonora Quest Laboratories most commonly billed health plans and is not all-inclusive. If you have questions regarding a specific health plan please contact your Account Manager. 2. Sonora Quest Laboratories is a participating provider for ALL testing services (clinical, anatomic pathology and esoteric).
 Claims will be filed for all Sonora Quest Laboratories contracted payors listed above. Other insurance plans not listed will generate a Patient Bill that the insured individual may submit for reimbursement. Please be aware that this list is subject to change and there may be exceptions for certain members or products. If you have any questions regarding our participation with a specific product or health plan, please contact your Account Manager.
For our most current listings, or to sign up for our Provider Portal for online bill pay and supply orders, visit SonoraQuest.com